

Pickles and Play Cancellation Policy

SCOPE This policy applies to all Pickles and Play (PnP) members with any paid membership.

RESPONSIBILITY All members are required to understand this policy as it relates to cancelling their membership with PnP.

CANCELLATION OF MEMBERSHIP We require a 30-day written notice to cancel all monthly memberships. Members are required to provide 30-day notice of their intent to cancel their membership. Memberships will be cancelled 30 days after written (email) notification. Email: leesa@picklesandplay.com Unless otherwise stated by the member, PnP will change the membership to a non-member status upon cancellation.

Membership Payment Terms Membership requires either a 1 year pay in advance contract (at discounted rate) or a month-to-month contract WITHOUT any lapses in payment. All members are responsible for paying their membership dues on time. All annual memberships are set to automatically renew each year on your anniversary date. If you decide not to continue with your annual membership, simply let us know prior to your renewal date. In the event that your membership expires due to lapse in payment of monthly membership dues FOR LONGER THAN 15 DAYS, you will be required to pay a \$100.00 reinstatement fee and rejoin at the current rate.

REACTIVATION OF MEMBERSHIP Members who choose to re-join PnP have 3 options to return after cancelling:

1. Will be charged a \$250 reactivation fee regardless of membership level, and then they will be active monthly members again.
2. Sign a 12-month contract and pay the re-initiation fee of \$100 and then be regular monthly members again.
3. *Pay up front in full for an annual membership with discount.

Alternate Annual Option: For members who know they will only utilize the facility for a limited number of months within a year, we offer an upfront payment option at a discounted rate. This option requires a minimum commitment of 6 continuous months. During the months you choose not to use the facility, your account will be placed on 'inactive' status.

SUSPENSION OF MEMBERSHIP Members are permitted to suspend their membership, without penalty, for medical purposes (i.e. Surgery). We require medical documentation to suspend a

membership for medical reasons. Memberships suspended for a medical reason can be done for up to 6 months.